



Honiton Primary School



Friday, 7th February 2025

Dear Parents and Carers,

WEDUC – Need to know Information

This week, we were surprised and deeply frustrated to learn that our administrative platform Weduc will be losing their payments partner Squid Payments as they will be ceasing trading on 14th March 2025.

This was most unexpected news and is most disappointing, given the fact that schools such as ours have relied on their service without issue for a sustained period of time now.

We all recognise that online payments are essential for schools and parents, and we are assured that Weduc is already in discussions with leading industry providers to secure a suitable alternative. We expect to share further details with you in the coming days as we receive them ourselves.

We understand you may have questions, currently we have them too. Alongside sourcing a new provider, Weduc have stated that they are preparing responses to the key concerns they anticipate schools will have to ensure that we have all the information we need as quickly as possible.

Our priority is to facilitate a smooth transition with minimal disruption for ourselves and our parents, and we appreciate your patience while we work through this process with Weduc.

There is nothing further you need to do at this time but do look out for further updates. As we have them, we will translate them to you in terms of what you need to know or what you might need to action.

Many thanks for your understanding and patience. This was quite a bolt from the blue - Weduc certainly did not see this coming. The administration team are working diligently on this matter and when we are in a more knowledgeable position, we will return to you all forthwith.

Best wishes,

Mr Tribble
Headteacher

